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OFFICIAL:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No.: 00-VE23.25

Appl. No.: 09/652,750

Applicants: Robert T. BAUM, Eric A. VOIT

Filed: August 31, 2000

Title: METHODS, APPARATUS AND DATA STRUCTURES FOR

SEGMENTING CUSTOMERS USING AT LEAST A PORTION OF A LAYER 2 ADDRESS HEADER OR BITS IN THE PLACE OF A LAYER 2

ADDRESS HEADER

TC/A.U.: 2665

Examiner: P. Nguyen

Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action (Paper No. 20) mailed January 20, 2004, which set a period for response to expire on April 20, 2004, that period being extended two months to expire on June 20, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.

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